

# 3 STEP


# iPadHELP

If your App is not working, frozen, or not responding follow these 3 steps.



## DOUBLE TAP


# 01

“Double Tap” the Home button  and close your apps. Then reopen the app you were using.



## RESTART YOUR iPad

# 02

Restart your iPad. Press and hold the home button  and power button at the same time until the iPad restarts.



## ASK FOR HELP

# 03

Ask your classmate for help, chances are they solved the same problem already!



If the problem is not resolved or persists, ask your teacher to call x7777 or put in a Helpdesk ticket.